

# ETHIOPIA

## PRODUCT CATALOGUE



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Established in 2008, 3iS is a leading not-for-profit organization specialised in information management with more than 200 initiatives in more than 30 countries. Under the current DG ECHO funding since 2024, 3iS has been supporting Ethiopia's humanitarian response by strengthening coordination, information management, and capacity building through digital platforms and training for evidence-based decision-making.

## Our Expertise, Your Impact.

### WHAT WE DO

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#### Information Management (IM)

We understand that effective information management is critical to accurately addressing needs. Our approach focuses on optimizing data collection, analysis, and dissemination of information to enable transparent communication and cooperation between stakeholders.



#### Capacity Building (CB)

Our goal is to empower and equip organizations with the knowledge, skill sets, and tools needed to overcome challenges, enabling them to respond more effectively now and better sustain that success going forward.



#### Monitoring & Evaluation (M&E)

We support monitoring and evaluation activities, which are fundamental to understanding impact, ensuring transparency, and fostering continuous improvements to projects.



#### Strategy & Systems

We provide a suite of services that ensure your work is targeted and effective, allowing you to plan strategically, implement operations efficiently, and adapt proactively to the dynamic and changing situations.

# Information Management Services for Humanitarian Response

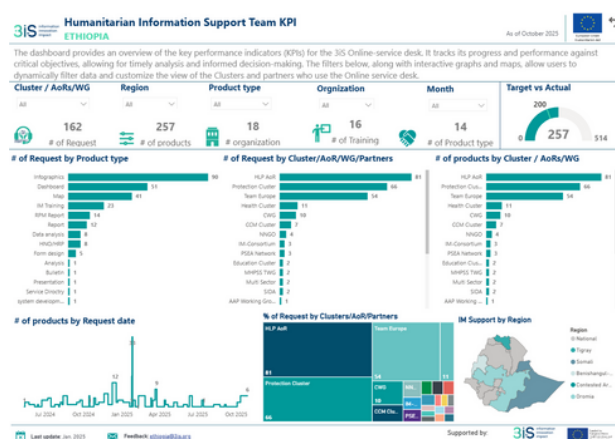
We optimize data collection, analysis, and sharing through our online Service Desk Information Management (IM) support system, which allows partners to easily submit and track IM and Capacity Building (CB) requests. This centralized platform enhances transparency, coordination, and efficiency while tracking Monitoring & Evaluation metrics by linking requests, products, and achievements.

By leveraging technology to improve data reliability and streamline response efforts, we empower organizations throughout the IM lifecycle to strengthen their work and build more resilient, informed communities.

Outlined below are the types of services that can be requested through the online Service Desk.



[Available here](#)



Contact us about

IM Product Development

Map, Infographic, Dashboard

IM training on various topics

IM Training

Coordination, Report and Meeting

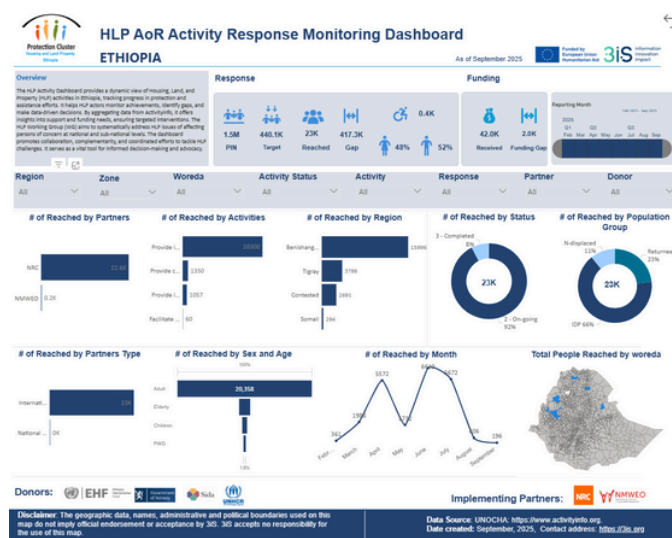
HAC Report, Report, Presentation, RPM Report

## 1. DASHBOARD

Interactive platforms that enable real-time monitoring of humanitarian situations, responses, and impacts. They provide visual information through charts, maps, and key indicators.

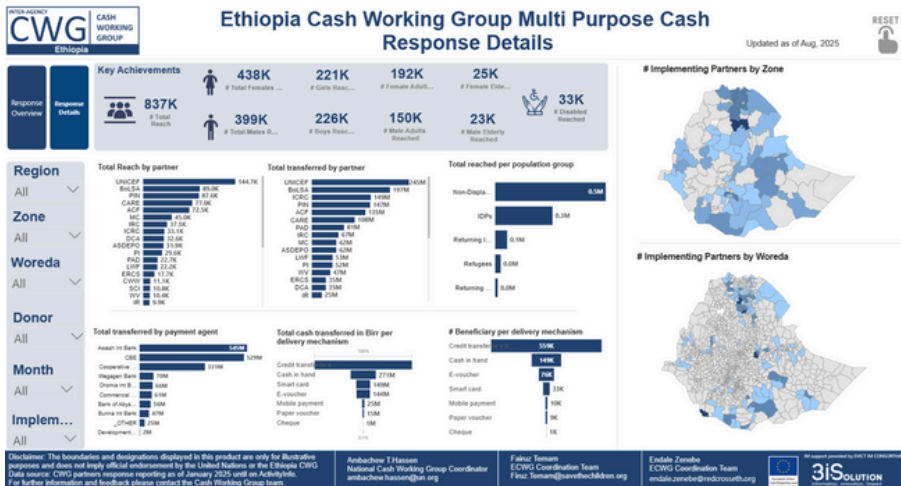


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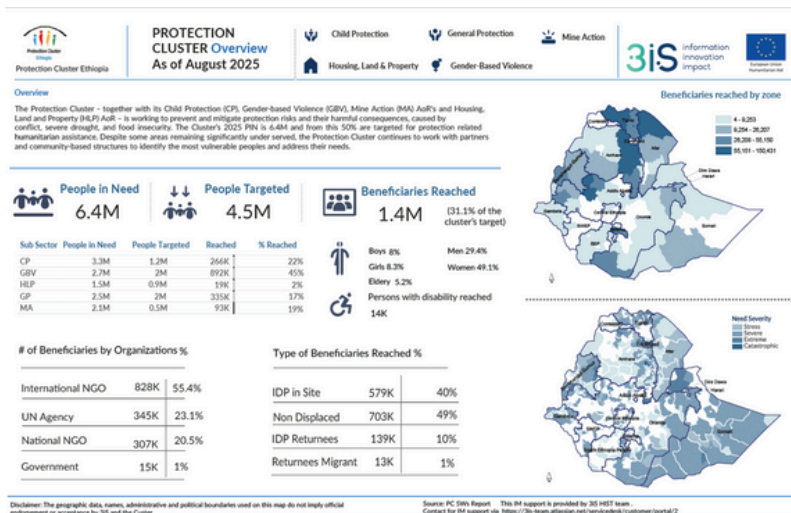


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## 2. INFOGRAPHICS

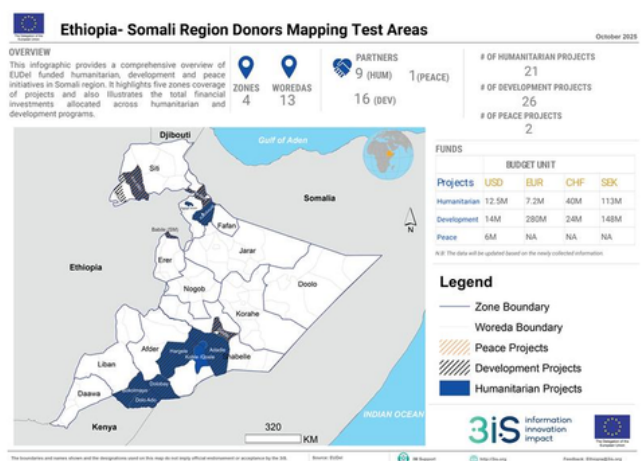
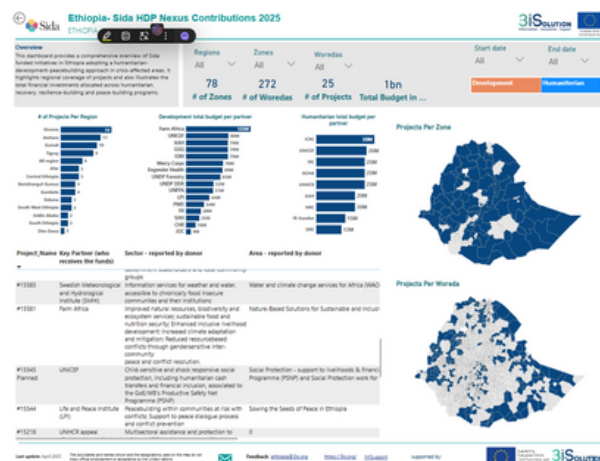
Detailed written analyses, situation reports, and technical documents that consolidate evidence and recommendations for decision-makers.



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### 3. GEOGRAPHIC INFORMATION SYSTEMS (GIS)

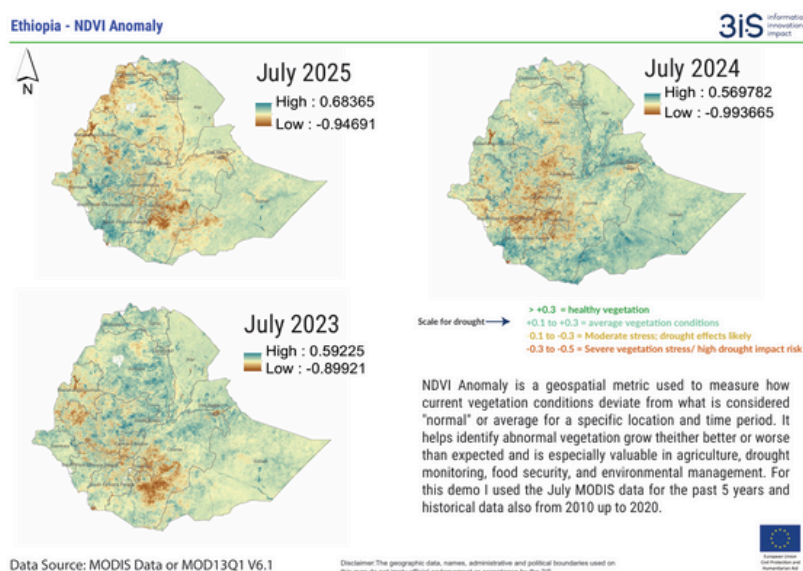
Products designed to map, analyse, and visualise geographic and statistical data to support decision-making.

#### 3.1. Remote Sensing and GIS Analysis

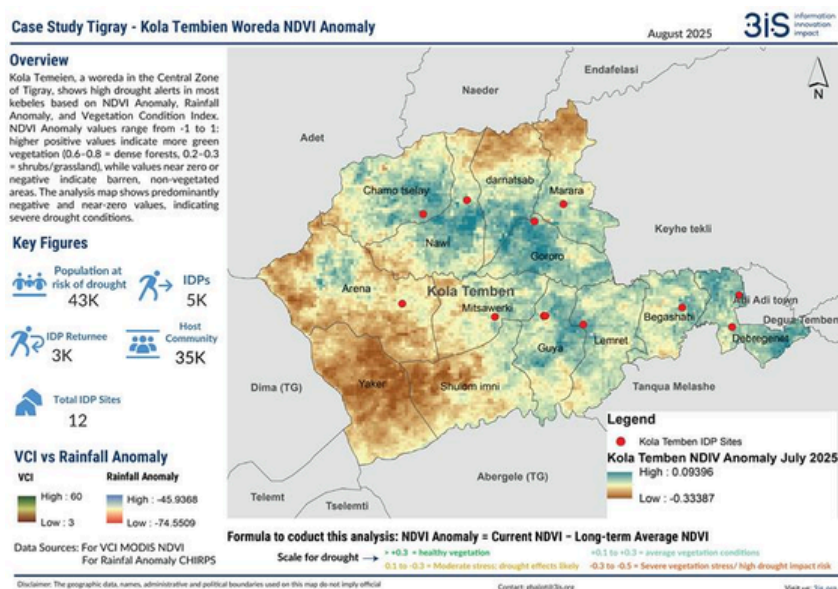


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Using GIS and remote sensing, we analysed rainfall, NDVI, vegetation, and temperature indices to assess drought conditions during the growing season. The results are available on HDX for further use.



#### 3.2. Case Studies



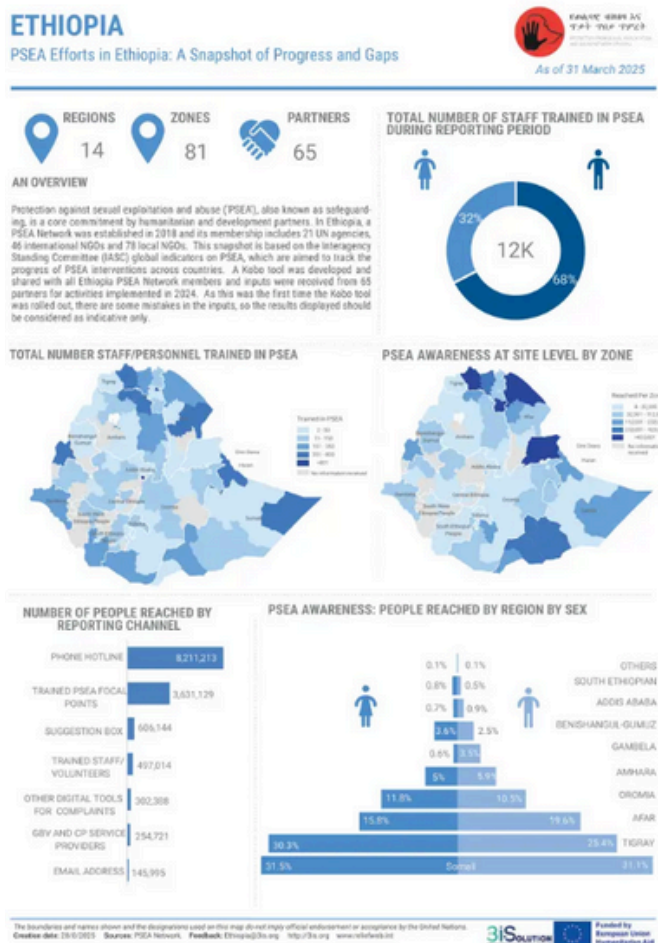
We conducted a sample drought assessment in a Tigray woreda using GIS and remote sensing, analysing NDVI anomalies to demonstrate how vegetation health data can reveal drought impact and support early response.

### 4. GIS PRODUCTS AND DATASETS ON HDX



[Available here](#)

## 5. REPORTS AND SNAPSHOTS



Concise visual summaries and detailed written analysis, including situation reports and technical documents, that consolidate key evidence, findings, and recommendations to inform decision-makers.



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## Monitoring and Evaluation

We support monitoring and evaluation (M&E) activities, which are fundamental to understanding impact, ensuring transparency, and fostering continuous improvements to projects.

# Capacity Building

## 1. FACE-TO-FACE TRAINING

Targeted training sessions, guidance materials, and technical support that strengthen partners' skills and enhance their ability to manage, analyse, and utilize information effectively for humanitarian decision-making.

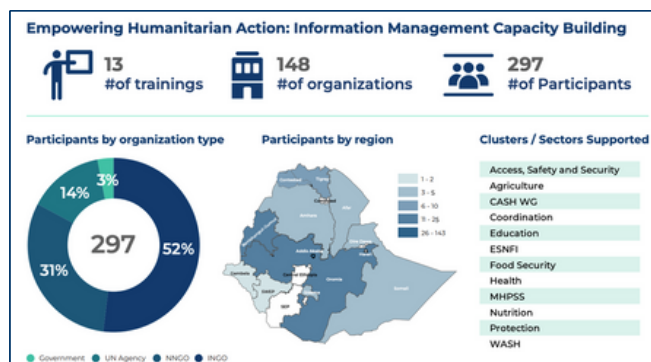
### 1.1 Dashboard for monitoring capacity-building processes



[Available here](#)

## 2. TRAINING AREAS

Our training catalogue focuses on essential digital tools and practices that enhance the efficiency, accuracy, and impact of humanitarian information management across Ethiopia. Through these trainings, partners develop the technical skills and knowledge needed to collect, analyse, and share data effectively to support evidence-based decision-making.



#### Kobo Toolbox

Mobile data collection, form design, and Survey management for field operations

#### Power BI

Data visualization, dashboard creation, and interactive reporting for decision-makers

#### Excel

Data analysis, cleaning, and management fundamentals for humanitarian datasets

#### ActivityInfo

Project monitoring, indicator tracking, and collaborative reporting platforms



[Available here](#)

## 3. ONLINE LEARNING PLATFORM AND TRAINING MATERIALS

Guides, manuals, and learning resources designed to strengthen local and institutional capacities in information management and humanitarian response.

### 3.1 Power BI



[Available here](#)

### 3.2 Kobo Toolbox



[Available here](#)

### 3.3 Digital Information Management Essentials



[Available here](#)

### 3iS learning Platform

#### Available courses

##### Digital Information Management Essentials

This 5-part course introduces essential mobile tools for field and humanitarian work. You'll learn how to collect and structure data, map locations, use AI for research, stay safe online, and create clear visualizations, all directly from your smartphone or tablet. Perfect for beginners, no prior experience is required.

##### Power BI Training Course

**Power BI** This course introduces the fundamentals of data visualization, infographic design, and Power BI. You'll learn how to connect and transform data, create interactive reports and dashboards, apply effective charting techniques, and share insights using Power BI Desktop and Service. Perfect for beginners, no prior experience is required.

##### KoboToolbox Training Course

**KoboToolbox** This course teaches you how to create, deploy, and manage mobile survey forms using KoboToolbox. You'll learn to build projects, design effective questions with skip logic and validation, collect data via Kobo Collect, manage submissions and access, and integrate with tools like Excel and Power BI. Ideal for beginners, no prior experience is required.



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## System and Strategy

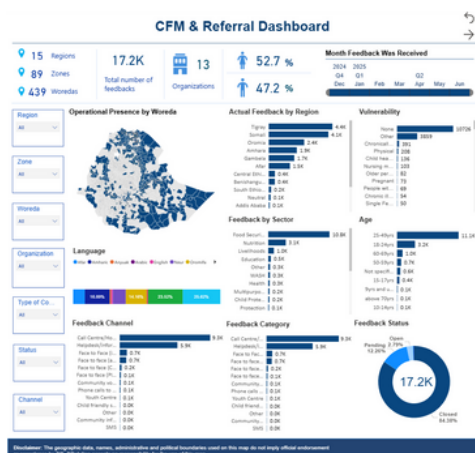
We design and implement efficient systems that enhance planning, streamline operations, and support adaptability in changing contexts. By integrating smart technologies, we help partners work more efficiently, reduce costs, and achieve sustainable, long-term impact.

## CFM and Referral System

The **CFM & Referral System** is a digital platform that enables organisations to receive, manage, and respond to community complaints and feedback. It ensures that community voices are heard, cases are routed promptly to the right focal person, and progress is tracked until resolution. The system also generates clear reports that promote accountability, transparency, and continuous learning.



[Available here](#)



CFM & Referral Dashboard				Organization Type	Organization
				All	All
Organization Type	Organization Name	Focal Point	Email Address		
UN Agencies	WHO	Last MADZIVANYIKA	last.madzivanyika@wfp.org		
UN Agencies	UNHCR	Joyce Wahome	wahome@unhcr.org		
UN Agencies	WHO	Endelamew Abera	aberae@who.int		
UN Agencies	UNICEF	Andinet Challa	achalla@unicef.org		
UN Agencies	UNHCR	Awa Ahmed Haji Omar	ahmedhaji@unhcr.org		
UN Agencies	WFP	Amarech Agidew	amarechagidew@wfp.org		
UN Agencies	UNHCR	Mekdes Aschalew	Aschalew@unhcr.org		
UN Agencies	IOM	ADHIKARI Bharat	BADHIKARI@iom.int		
UN Agencies	UNFPA	Dr Beyeberu Assefa	bassefa@unfpa.org		
UN Agencies	IOM	Behailu WONDIMENEH	bwondimeneh@iom.int		
UN Agencies	WFP	edom.hallu@wfp.org			
UN Agencies	UN Women	Ekeam Ousman	ekam.ousman@unwomen.org		
UN Agencies	UNHCR	Tamrat Margebu Fetah - Amhara	fetah@unhcr.org		
UN Agencies	UNHCR	Hanna Gebnet	gebnet@unhcr.org		
UN Agencies	UNICEF	glerma@unicef.org			
UN Agencies	IOM	komethiaspius@iom.int			
UN Agencies	WHO	jmalina@who.int			
UN Agencies	WFP	Katerina SHALAYEVA	katerina.shalayeva@wfp.org		
UN Agencies	OCHA	Anne-Sophie Le Beux	lebeux@un.org		
UN Agencies	UNHCR	Eliane Moqsem	MOQUEM@unhcr.org		