

STRENGTHENING THE CAPACITIES OF VENEZUELAN CIVIL SOCIETY ORGANIZATIONS IN INFORMATION MANAGEMENT FOR DISASTER PREPAREDNESS (DP)



Information Management Training Modules with a Disaster Preparedness Focus

Objective Achieved 🏆

The project contributed to generating higher quality information by supporting Venezuelan Civil Society Organizations (CSOs) in adopting a more sustainable approach to data collection, analysis, and dissemination, thereby improving information management in Disaster Preparedness.

For more information on trainees by module, organizations, states, and gender, please refer to the Dashboard in [Spanish](#) and [English](#).

It also helped improve Civil Society Organizations' ability to respond, participate, and influence disaster response through the five training modules:



1. Module I: Geographic Information Systems focused on Disaster Preparedness (DP)
2. Module II: Information Visualization focused on DP
3. Module III: Primary Data Collection focused on DP
4. Module IV: Coordinated Needs Assessment focused on DP
5. Module V: Disaster Preparedness

INNOVATION FACTORS

- Disaster Response Preparedness with a Focus on Information Management.
- Mainstreaming the Risk-Proofing Approach for CSOs and Communities: Preparing for Multi-Hazards.
- DG ECHO's Disaster Preparedness Guidance Note as a Practical and Theoretical Guide.
- Pioneers in working with Civil Society Organizations in Venezuela to identify risks from various threats (multi-hazards) in the context of the Complex Humanitarian Emergency (CHE) using innovative tools and low operational costs.

170
Trained Individuals

44
Civil Society Organizations in Venezuela across 19 states



TOOLBOX "Learning Program on Information Management for Disaster Preparedness of Venezuelan Civil Society Organizations".

What is it?

An offline document that covers the main content of the 5 training modules offered in Moodle to Venezuelan Civil Society Organizations, along with visual aids, references to WIKI, a general glossary of terms used throughout the training, and analysis cases to put the learned concepts into practice.

For more information, please consult [here](#).



Anticipa Chatbot

"What is it?" It's an innovative and accessible chatbot designed for the course 'Community Participation in Disaster Preparedness' in Venezuela. It strengthens community capacities and is securely implemented through a verified WhatsApp account. [Click here to learn more.](#)

Objective: Strengthen the capacity for disaster and multi-hazard preparedness and response in a pedagogical, accessible, and practical manner, promoting community participation, collaboration, and inclusion.

For more information, please consult [here](#).



1. Module 1: Digital Exploration - Maximizing the Use of Your Cell Phone.
2. Module 2: Introduction to Disaster Preparedness - Key Fundamentals for Communities.
3. Module 3: Humanitarian Needs Assessment for Disaster Preparedness.
4. Module 4: Introduction to Data Collection and Visualization.

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What are the participating organizations saying?

Civil Society Organizations referred to the Chatbot as Innovative, Creative, and Educational.

They mentioned its applicability for humanitarian organizations in hard-to-reach areas and where it's not possible to enter due to security concerns.

ABOUT THE CONTENT

The opinions regarding whether Anticipa Chatbot provided necessary, clear, and understandable information to improve Disaster Preparedness and Response are consistently positive.

It is highlighted that the tool presents relevant information concisely and accessibly, which is especially beneficial for vulnerable communities.

It is emphasized that the language used in the Chatbot is inclusive and suitable for diverse audiences, which broadens its reach and potential impact.

The Chatbot not only fulfills its informative objective, but also has significant applicability in disaster preparedness and response contexts, where clarity and comprehension are critical for effective decision-making.

Opinions on whether Anticipa Chatbot meets the specific needs of the disaster preparedness and response context reflect widespread recognition of its impact and potential.

The inclusion of case studies and relevant materials is highlighted, increasing its usefulness and relevance for diverse communities.



[View Testimonials](#)

SOME FIGURES

76,8%

of the organizations, a significant number report improvements in disaster response capabilities.

78,3%

of the participating organizations in the training modules, a majority mention that they acquired tools that strengthened their response capacities at both local and national levels.

69,8%

of organizations feel prepared to actively participate in disaster response actions after training modules

78,3%

of organizations noted a considerable increase in their employees' confidence and skills in addressing emergency situations after completing the training

79,8%

of organizations report a significant change in their own perception of addressing the challenges associated with disaster response after completing the training modules

[For more information visit the project page](#)