



Information Management
Capacity-building and
Technical support to the
Ministry of Labor and Social
Affairs (MoLSA)

#### **CONTEXT**

Iraq is in the midst of an economic crisis exacerbated by the COVID-19 pandemic - adding to the existing demands faced by the public sector after decades of bloodshed and political unrest. On the other hand, the private sector is still weak, with youth unemployment rate high at 13%. These factors, coupled with the lack of information, prevents the Iraqi government from adequately supporting the labor market.

The absence of consolidated and accurate data on job seekers and recruiting firms hampers government institutions, including MoLSA, from planning and implementing support strategies and adapting educational programs to market needs.

Without centralized data on job seekers and recruiters, public institutions struggle to establish and run market-driven assistance and training programs.

# 3iSolution Iraq

Through this project, 3iS aims to fill current information and capability gaps and assist public authorities in adapting their strategies to strengthen the private sector and labor market, thereby enhancing the prospects and opportunities for Iraqi youth.

3iS partnered with both Iraqi ministry of Labour and social affairs (MoLSA), Department of employment and Vocational training developed and implemented tailored, interactive online information systems to promote labor market efficiency and stimulate private sector growth. In tandem with these activities, 3iS is training ministry staff in the areas of information management (IM), monitoring and evaluation (M&E), website development and maintenance.

#### **Direct Beneficiaries**











Training Centers Job-Seekers

DoLSA

#### Donoi

In Partnership with Private Sector Development Project - GIZ Commissioned by Federal Ministry for Economic Cooperation and Development (BMZ) and European Union.

#### **Current Project:**

Information Management Capacity-building and Technical Support to the Minsitry of Labor and Social Affairs (MoLSA)

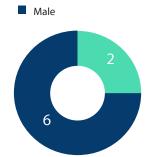
#### Project period:

December 1st 2022 - July 31st 2023

## Personnel







Female

### Services and Tools



Digital Platforms: 3iS developed ministry-specific digital platforms.



Mihan Platform: The tool provides a fully customizable digital space where job seekers connect with the private sector and access vocational training opportunities, which will enable the ministry to access reliable data on the state of the labor market. This platform is now the official interface for the Ministry of Labour and Social Affairs.

Link to the finished platform: https://lvtd.gov.ig/mihan



Advanced Database Cleaning: To enable MoLSA technical staff of processing complex technical data cleaning queries, 3iS provided database cleaning workshop. During the workshop, 3iS presented tools with examples. The activity was highly successful as after the workshop, MoLSA technical staff were able to conduct data cleaning on their 3.8 million records independently.



Capacity Building: To support the ministries in leveraging the data and information provided by the platforms, 3iS provided trainings in M&E, Excel, SQL, Server Management, Private Sector Engagement & Mihan technical usage. 142 beneficiaries from the MoLSA and DoLSA were trained by 3iS.



Post-assessment survey: In addition to the support provided to the MoLSA, 3iS conducted 2 survey with approximately 4000 beneficiaries of GIZ to inform the private sector activities impact implemented in South and Central in Iraq where detailed reports were produced and 60 success stories were captured to shed the light on unique results produced through GIZ implemented projects.

# ACHIEVED GOALS



Digital Platform developed and and released on 1 March 2023 with massive launch event.



MoLSA staff cleaned 3.8 millions database records after the advanced database cleaning workshop.



23 trainings delivered for MoLSA and DoLSA staff



1,889 GIZ PSD Project Beneficiaries Surveyed



60 Success Stories