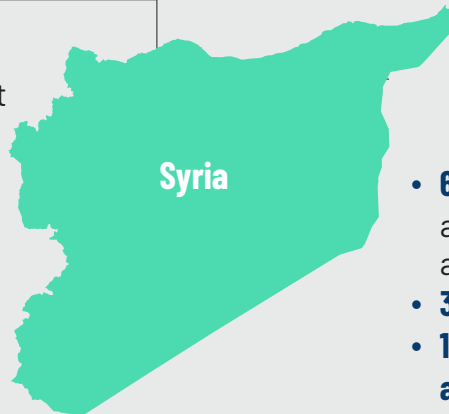


# Information Management Resource Center (IMRC)



Syria is one of the world's most dire and **worst humanitarian emergencies**, characterized by **prolonged conflict** and exacerbated by the disjointed control of Syrian territories.



• **11.7 million** people in need of humanitarian assistance across Syria.

- **6.1 million** Syrians stationed inside Syria are in **acute need** of humanitarian assistance.
- **33%** of people in Syria are **food insecure**.
- **13.1 million** in Syria in need of **health assistance**.
- **83%** of Syrians live **below the poverty line**.

(Source: 2019 HNO)

## Information Management Resource Center



In partnership with OCHA, the IMRC was launched to support the Whole of Syria structure with information management, coordination and capacity building services. Specifically, IMRC aims to enhance information management and reporting capacity of Syrian and international NGOs responding to the Syria crisis through the provision of change management and common services, coordination support, and capacity building, which incorporates an internship program.



IMRC encompasses the core of 3iS's strategy to improve outcomes and decision making through a three-tiered approach to information management (IM) support to all levels of the humanitarian community - partner, operational, and strategic levels. Through this tiered approach, the IMRC aims to be a regional center of excellence by providing innovative solutions and by establishing best practices in coordination and IM strategies.

Project Duration:  
**May 2017 - June 2019**

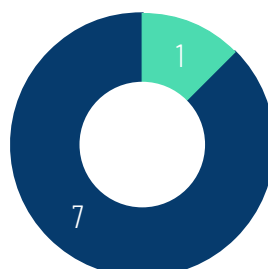
Donor: **USAID, Swiss Agency for Development and Cooperation (SDC)**

Current project:  
**Information Management Resource Center (IMRC)**

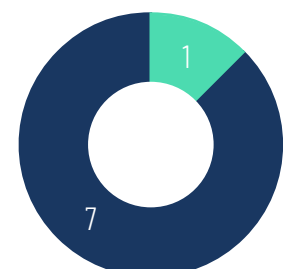
Cummulative budget:  
**USD 4.5 million**

**8**  
Number of staff

■ Women  
■ Men



■ National  
■ International



## IMRC Services



**IM Capacity Building:** IMRC tailors and develops core and thematic trainings on humanitarian information management to empower organizations with an

improved and standardized technical skillset. Along with the training program, the IMRC has an internship program to develop the national capacity, where recent local university graduates are hired as interns, trained, and prepared for future employment as junior IM officers with partner organizations.

**168 organizations participated in training - 682 people**



**Change Management:** The change management unit develops and aligns IM systems with global standards and best practices to optimize outputs. The overall goal of the change management unit is to

maximize data-information lifecycles to enhance information sharing and NGO coordination for the humanitarian response.

**Information management products developed 705**

**Common Services:** The growing needs for IM support and the limited capacity of partner organizations led to an increase in demand for 3iS staff to support short and specific projects:

### Help Desk:

Humanitarian actors can access IM support services, ranging from data collection and processing to analysis, mapping and software development.



### Cluster Support:

3iS core staff are seconded to clusters for deployments of one month in support of large-scale WoS assessments and analysis as needed.



## Clusters supported



Education



Health



Food Security and Livelihood



Child Protection

### Coordination Entities:

Whole of Syria Framework, OCHA, Inter Sector Group (ISG), Humanitarian Clusters, NGO fora and local and international NGOs

### Inter-sector Group Support:

Time-bound information management sub-groups will be created to fulfill information management workstreams as they arise. Such workstreams could potentially revolve around protection, access, advocacy, needs assessments, population updates, people in need updates, situational monitoring, gap analysis, impact monitoring, indicators, reporting formats, and information sharing protocols.



### Humanitarian Program Cycle:

Support for the HPC includes: IM capacity, tools and resources to develop the Humanitarian Needs Overview (HNO), Periodic Monitoring Reports (PMR), and Humanitarian Response Plan (HRP). HPC support delivers specific, time-bound outputs ranging from data collection tools to development of the HNO website. HPC has a particular focus on supporting NGO data collection efforts, data cleaning and aggregation, data analysis, and development of data visualization tools.



**Humanitarian actors benefiting from our work**

**374**